

Financial Assistance Policy (Plain Language Summary)

Heart of Texas Healthcare System (HTHS) will provide care for all individuals considered to be in an emergency medical condition, disregarding the patient's ability to pay. Read more about the Financial Assistance Policy here.

What if I can't pay for my medical bills?

We offer a Program to help our patients pay their medical bills: HTHS Financial Assistance is a program that may cover charges for many services at our clinic and hospital.

What is HTHS Financial Assistance?

HTHS Financial Assistance was established to assist patients with their healthcare needs. Patients who are unable to pay for their healthcare may apply for HTHS Financial Assistance. All patients receive medical care regardless of their ability to pay. To inquire about HTHS Financial Assistance, please call (325) 792-3930.

- You may qualify for free or discounted care based on your household income and assets.
- Covers: Emergency and medically necessary care
- Does not cover: Out-of-network or some Non-covered services (based on your insurance) or care from a non-HTHS doctor.

How do I apply?

To apply, call (325) 792-3930, We will mail an application to you along with a list of the required documents (you will need to show proof of your income and property) -OR -download/print the application from our website, heartoftexashealthcare.org You may also come in to Hospital, ED, or Clinic Registration to pick up an application.

Heart of Texas Healthcare System shall review and evaluate each applicant's situation in order to base a decision on qualifications. Heart of Texas Healthcare System will review:

- Size of family
- Individual or family income
- Other sources of payments for services rendered